**ISHA RASTOGI**

Email- [isharastogi19@gmail.com](mailto:isharastogi19@gmail.com), Mob. - +91- 8390991723

*Date of Birth* – 19-Mar-1990

502, Atria, Zircon Apts, Viman nagar Pune 411014

**Educational Summary**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **University/ Board** | **Year of Passing** | **% Marks** |
| B.Tech | UPTU – Hindustan College of Science & Technology, Mathura | 2011 | 77.2 |
| HSC | CBSE | 2007 | 87.4 |
| SSC | CBSE | 2005 | 85.60 |

**Professional and Technical Skills Summary**

* 5 years months of total experience and 2.6 years of experience in Splunk App Development including Dashboard and Report creation using Web Framework, Alert Generation, create views using SPL, Django framework, JavaScript and CSS
* Experienced team player with excellent communication and interpersonal skills
* ITIL v3.0 Foundation Certificate- 5091421.20292078
* Worked as Senior Technical Associate at Sears Global Technology.
* Bachelors in Technology in Computer Science and Engineering stream.

**Technical Skills Summary**

|  |  |
| --- | --- |
| Programming/Scripting Languages | Splunk Processing Language, JavaScript, XML unix(basic) |
| Splunk Applications | EventGen, |

**Experience Details**

**Parkar Consulting Group (formerly sears global tech) 1st April 2016 - till date**

Project - Neustar Portal Client- Neustar US(29th Oct 15 - till date)

**Roles and Responsibilities**

* Installation and configuration of Splunk components.
* Development of dashboards for different applications.
* Creation of Alerts based on thresholds.
* Creation of Summary indexing and related reports.

**Sears Global Technology 29th October 2015- 31st March 2016**

Project - Neustar Portal Client- Neustar US(29th Oct 15 -31st Mar 16)

**Roles and Responsibilities**

* Installation and configuration of Universal forwarders
* Configuration of deployment-server.
* Optimization of existing dashboard queries.
* On-boarding of data in Splunk

Cognizant Technology Solutions 13th October 2011- 15th October 2015

Project –Barclays Splunk Infra Monitoring Client –Barclays UK(Nov ‘14 - 15th Oct 15)

**Roles and Responsibilities**

* Worked on Fix Messages and JMX logs use cases.
* Suggested the Solution for Infra Monitoring use cases.
* Requirement Analysis.
* Field extraction & Parsing by implementing force field value extraction commands like extract, multikv and xmlkv.
* Created initial Documentation for Discovery Phase.
* Identification of Use cases and development of Feasibility report.
* Collation of documents for Best practices.
* Created Alerts for the threshold.
* Creating search queries in Splunk using various functions and commands like chart, stats, transaction, eval etc.
* Used correlation search to create or modify searches used by the Splunk App, to filter notable events and severity**.**

Project – Wal-Mart CPE Support Client – Wal-Mart USA (June 14 – Oct-14)

**Roles and Responsibilities**

* Prepared, arranged and tested Splunk search strings and operational strings.
* Field extraction using Regular Expression.
* Development of Reports and dashboard.
* Splunk implementation and configuration using Splunk Web user interface and collect system information using the Splunk CLI.

Project- JLP Client - John Lewis Partnership (Jan 14- May 14)

**Roles and Responsibilities**

* Worked on Splunk Infrastructure Monitoring apps.
* User-activity monitoring
* POC's of Infrastructure monitoring.
* Optimization and fine tuning of existing dashboards.

Project- Autodesk Education Community Client- Autodesk Inc. (Aug 12 - Dec 13)

**Roles and Responsibilities**

* Activities within In-scope - New User Account Verification, Content Posting and QA Services.
* Creating & maintaining knowledge assets like issue logs, knowledge repository, process notes, Escalate issues, Reporting.
* Weekly interactions with the client call providing the weekly trends of the tickets inflow and any outage on the site via PowerPoint.
* Provided the assistance to other teams by showcasing the current project model and reporting structure to the other clients to grab the all-important deal for the organization.